



Your generosity astounds

The drizzling rain didn't keep punters from lining up outside the new hospice shop in Feilding on Friday 2 September. At least 40 people were queuing to become one of the first customers at the new store.

Arohanui Hospice Chief Executive Clare Randall was there to officiate the opening, along with Mayor Ian McKelvie.

Mr McKelvie congratulated the hospice on the wonderful service provided, and thanked the people of Feilding for supporting the hospice and "putting in such an effort to keep the charity in our minds".

As he cut the ribbon, Mr McKelvie declared the Arohanui Hospice Sale Yard open for business.

Helen Wylie, one of two shop managers, says she was delighted to see so many people there for the opening.

"It's very humbling to see all these people," she said. "And I'm amazed by the support we have received. It's all the little things that people want to do to help that has made today happen."

The generosity of the people of Feilding and Palmerston North has been crucial in the lead up to the opening. Gifts from businesses and individuals has transformed what was a large empty brick and concrete shell into a clean, stylish, and modern second hand store, with quality goods on display for sale.

At a time when life is financially harder for many people, the compassion and generosity of the community is astounding.

The generosity the hospice has received is widespread. It's come from individuals who have donated their time volunteering and gifted goods for sale. It's come from businesses who have given anything from a bag of concrete mix to carpet tiles and paint, from morning tea to the loan of a forklift ... and its driver.

Ms Randall had a list of people to thank.

"Shane from Colspec has given so much of his time in project managing the refit, and been patient with us during the decision making. His foreman, Luke, has worked closely with Linton army personnel who have completed all the carpentry and electrical works – thanks so much to you all."

She thanked the many folk who have been involved over the last few months; the hospice staff and volunteers who have put in many hours painting, concreting, and laying carpet tiles, sometimes well into the night; and the local people who have so willingly offered and given help.

"It certainly is Friendly Feilding and it's a pleasure for us to be part of it. We simply couldn't have done it without you all."

The Arohanui Hospice Sale Yard is the third shop for the hospice and is based on already successful models in Palmerston North and Levin.



Chief Executive Clare Randall welcomes the crowd gathered at the Arohanui Hospice Sale Yard

Goods available for sale include clothing, shoes, jewellery, books, bric-a-brac, furniture, linen, kitchenware, pictures and paintings.

The shop, at 22 Fergusson Street, is open from 10am until 4pm Monday to Friday and 10am to 1pm on Saturdays. Volunteers and donations of quality saleable goods are welcome.

Thanks to the following people and businesses whose gifts of time, services and shop fit-out items have been invaluable: Paul McBride; Shane O'Brien (Colspec); Ezibuy; PN Airport; Postie Plus; Resene Colourshop; Rangitikei Flooring; NZ Army; Electrotech; Forman Commercial; QDS; Dewe Electrical; Noeline Hicks; Ray Haydock; Helen Wylie; Pam Van Zyl; Robyn Boyle; Megan & Rob Peterson; Tania Chamberlain & family; PN & Levin Hospice Shops; Kevin Darragh (Mitre 10); Rosebowl; Ross (Makita); KR's Café; and all the hospice volunteers and staff who have worked tirelessly to get the shop ready for trading.

Before ...
... and after



Message from the CE

As the financial year came to an end I was heartened by the amazing support we received from the community throughout the year, which enabled us to provide free palliative care to patients and their families. In the year ended 30 June, the hospice team cared for 674 patients and their families – from Waiouru in the north to Peka Peka in the south and Turakina Beach across to Akitio.

Our retail shops in Palmerston North and Levin have enjoyed a profitable year, providing a significant amount of funding for patient care. Earlier this month we opened a third retail shop, located in Fergusson Street, Feilding (immediately behind the sale yards). The store is aptly named "Arohanui Hospice Sale Yard". We have had wonderful support from the Feilding community with donations of goods and have a group of willing and able volunteers who have given many hours to get the shop up and running. We have also had huge support from local businesses – Shane O'Brien and his team from Colspec deserve a special mention for their help in fitting out the shop. We would also like to acknowledge Ezibuy, PN Airport, Postie Plus, Rangitikei Flooring, Resene, and the Army for their donations of fittings and manpower. We look forward to being a part of the Feilding business community and to seeing you all instore.

Another of our successful fundraising activities is our Farming for Hospice programme, which has been exceptionally well-managed

by Derek Tuck and Neil Finch since its inception. This year, Derek and Neil achieved a record net income for hospice – it's all about prudent buying and selling and of course getting a well-grown cattle beast to the sale. Thank you to all the area coordinators and of course the farmers who graze the cattle for us – the donation of grazing and your time in producing a prime product is integral to the success of this programme. Derek and Neil have given many years to the Farming for Hospice programme, and have reached a point where they wish to retire, which is probably fair enough. If you know of anyone who would like to walk alongside the masters of the farming programme and learn the tricks of the trade in order to take the reins, please let us know. The "team of two" approach has worked well – it might be a good chance for a couple of retired stock agents or farmers to have an excuse to get to the saleyards regularly and catch up with mates while contributing to hospice!

Looking forward, we have the Hearts and Homes event in November, which promises to be a glorious event with stunning homes and gardens to visit. Thank you to Estelle Bennett and her team of helpers for all their hard work in organising this event. We also have the Black Tie Dinner & Charity Auction, held in October, which is an annual hospice fundraiser not to be missed.

I recently attended a PNBHS/PNGHS concert where the students showcased their



Clare Randall
Chief Executive

musical talent before an audience of hundreds at the Spiers Centre. Despite being held on maybe the coldest night of the year (snow two inches deep on the drive home) the turnout was huge and the concert amazing. We have such wonderful young talent in Palmerston North. The organisers donated proceeds from the evening to Arohanui Hospice and we are hoping that some of the students will be keen to put on a lunchtime concert for patients, families, volunteers and staff before the end of the year.

In August, we had an audit of our service, conducted by an agency working on behalf of the DHB. The draft audit report was very positive and we are pleased with the result, which reflects the skill, dedication and can-do attitude of the hospice team – and the high quality service they deliver. Once confirmed, the audit report will be available on line should you wish to take a look. I hope you will see from this report that your support is contributing to a very special service.

Thank you all for your past and continuing support.

Clare Randall

HOSPICE WISH LIST Can you help us?

- ◆ Spotlight/Warehouse Stationery vouchers
- ◆ Postage stamps and petrol vouchers
- ◆ Shower gel/body wash
- ◆ Bubble bath
- ◆ Luxury pastel pillow cases
- ◆ Men's nightshirts (knit fabric, large sizes)
- ◆ Large men's summer weight pyjamas
- ◆ Ladies bed jackets
- ◆ Bath sheets & towels (please contact us for details)
- ◆ Sponsor the power at one of our shops for a month; \$500
- ◆ Padded commode seats x 2; \$177 each
- ◆ Overbed poles x 3; \$259 each
- ◆ Bean bags with washable covers x 2

FOR THE KITCHEN

- ◆ Serviettes
- ◆ Dishwasher powder or tablets
- ◆ Milo
- ◆ Canned drinks 375ml (Ginger Beer & Ginger Ale)
- ◆ Lemonade (Diet or regular)
- ◆ Cola or Coca-Cola (Diet or regular)
- ◆ Bottled Drinks – individual size around 375ml
- ◆ White and brown sugar
- ◆ Packet biscuits
- ◆ Cracker biscuits
- ◆ Continental cup-a-soup
- ◆ Canned tomatoes (preferably with no other flavours added)
- ◆ Canned salmon
- ◆ Condensed milk
- ◆ Canned asparagus
- ◆ Canned creamed corn
- ◆ Tomato Soup – Watties only please
- ◆ Canned fruit – (in juice) Peaches, Pears, Fruit Salad, Apples, Apricots, Pineapple
- ◆ Golden syrup & maple syrup
- ◆ Canola cooking spray (oil)
- ◆ Raspberry jam



Thank you



Wallace through the teenage years

Wallace has been at home on my lifestyle block for the past 10 months and now that he has grown bigger than the dexters, he is showing teenage tendencies – a bit cheeky, pushing the boundaries and sometimes not thinking before he acts. Our first incident occurred when I was feeding out hay – Wallace gave a playful kick of his hind leg as I walked through the paddock carrying half a bale of hay – fortunately his hind leg connected with the hay bale and not me – and Wallace was saved from an early trip to the works!

Not long after this, Wallace decided that the wrapped bales of feed stacked up in the paddock (protected by an electric fence wire) looked attractive. I found him one morning, wedged between the huge bales and the electric fence – he must have scrambled through the electric wire to get to the

baleage then got stuck. Fortunately there was no damage to Wallace or the baleage. Wallace now has a healthy respect for the electric fence and is well behaved!

Wallace and I have an understanding – I'll look after him (and spoil him a bit) for two years, then he will have to move on and make some money for hospice. The hospice farming programme is primarily supported by farmers who have working farms, but I see great potential and enjoyment for lifestyle block owners with 10 acre blocks to join the farming scheme and maybe rear a couple of weaners. One for hospice and one for the freezer?

Since 1994, local farmers and supporters have raised and fattened some 4,000 beef cattle to raise money for Arohanui Hospice.

The Farming for Hospice programme remains the hospice's second largest fundraiser.

To get involved in Farming for Hospice email farming@arohanuihospice.org.nz or phone 06 323 3970.



Roger Clausen's South American Adventure

On 12 August I returned to New Zealand after having completed my goal of riding across South America on a motorcycle.

The exhilarating and memorable ride began in the vibrant Brazilian city of Rio de Janeiro on the Atlantic coast and finished 44 days and 8,500 km later in Lima, Peru on the Pacific coast.

This ride across the vast and diverse continent of South America was my fourth epic motorcycle fundraising adventure for Arohanui Hospice.

I would like thank all the individuals, clubs, businesses and organisations who have donated to the hospice in support of my latest adventure – your support is really appreciated. All your generous donations go toward providing hospice care at no cost to our patients and their families.

A large amount of the money I raise is on my return when I am asked

to speak about my travels and illustrate my presentation with photos. Already I have numerous speaking commitments arranged. If you would like me to present to your group, club, organisation or business, please express your interest by contacting Jacki Ramson at Arohanui Hospice on 06 350 2312.

My four rides have taken me on 70,000 km through 30 countries and to date I have raised \$126,000 for Arohanui Hospice. My aim is to get to \$140,000 which would mean \$2.00 for every kilometre travelled. If you would like to contribute to this goal, please also contact Jacki at Arohanui Hospice.

My efforts are just a small contribution to the wonderful support Arohanui Hospice receives in so many different ways from across the region. This year the hospice needs to raise \$1.8 million from the community to meet a shortfall in government funding.



Web design with heart

In 2008 David Craig, founder and owner of Studio Madfish, drove past Arohanui Hospice and remembered his grandmother. She had been a hospice patient in David's home country, the United States.

Remembering what a difference the hospice service made during his grandmother's illness and the great support she and the family received, David knew he wanted to do something to help Arohanui Hospice.

After approaching Fundraising Manager Phil Burt, a need was identified for a website to promote an upcoming Hearts & Homes event, a perfect job for web designer and developer David.

"When I met Phil Hearts & Homes wasn't on the web. We wanted people to be able to purchase tickets online so we built something suitable," David says.

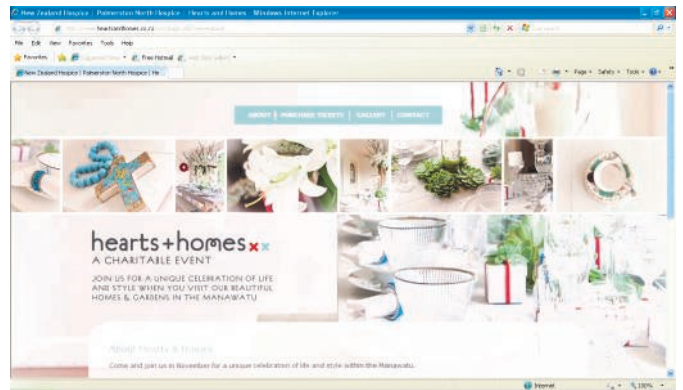
Arohanui Hospice is not the only charity Studio Madfish supports. They are also proud supporters of Child Cancer.

"It's tough. We get so many calls to support different organisations. We believe in what Arohanui Hospice and Child Cancer do."

Fundraiser Jacki Ramson says around 10% of ticket sales are being processed through the website, which provides a convenient and safe way for people to purchase.

"Once purchasers have selected their tickets and lunch options they are directed through to a secure site to enter their credit card details. It's a safe environment," Jacki says.

"We are appreciative of the input from Studio Madfish, along with all our supporters and sponsors. The event is shaping up to be the best Hearts & Homes yet."



David responds: "We are just pumped to be a part of it. We do it because we want to."

Studio Madfish are web design and development specialists. Visit their website at www.studiomadfish.co.nz.

Arohanui Hospice is pleased to thank the following supporters and sponsors of Hearts & Homes 2011: Blacksheepdesign, Bennett Currie, Mike & Tania Young, Fisher Print, Studio Madfish, Stewart Family, Humphries Construction, Creative Catering, The Christmas Heirloom Company, Party Up, L J Hooker, Melody's New World, Pioneer New World, Brad Boniface Photography, Footloose Shoes, Capture Signs, Wenham Builders, Manawatu Standard, Wenham Grain & Seed, Palmfeld Mazda & Subaru, Celtic Insurance Brokers, Wilson Plastics, AlSCO, Aberdeen Restaurant.

PURCHASE YOUR TICKETS FROM
www.heartsandhomes.co.nz

Staff comings and goings

In July we farewelled Dr Sonya Christianson who has returned home to the USA.

Welcome to Jenny Fernando who started with us on 29 August. Jenny is a Medical Oncology Registrar from the DHB and will be working with us for six months to complete the Palliative Medicine component of her registrar training.

On 3 August we sadly said goodbye to Theresa Mackenzie, the LCP lead. Theresa has moved to Auckland. In November we welcome Bridget Marshall to the LCP Lead

role. Bridget is well known at Arohanui Hospice; she was the Clinical Nurse Educator at the hospice and has more recently been the National LCP Co-ordinator for the Oceania Group. We believe Bridget's knowledge, expertise and experience in this field will provide a strong and focused way forward for the expanding national LCP programme.

Director of Funding Development, and former Chief Executive, Adrian Broad left at the end of June to focus more time on his

Council duties. We wish him well in his endeavours.

Welcome to the following casual nurses and care assistants who have recently joined the hospice team: Jean MacDONald RN; Brooke Jones; Lee Goldstone RN; Viv Hannah; Ali Callow RN.

With a new shop in Feilding comes two new shop managers who work in a job share arrangement. Welcome to Helen Wylie and Pam Van Zyl.



Dilmah donates handcrafted pottery to hospice shops



Long term supporter of hospice, Dilmah, is extending the benefits of the Mankada project into New Zealand through the hospice shop network.

40,000 hand crafted pottery pendants and tea bag holders are available for sale at hospice shops throughout the country. This extremely generous donation will generate around \$200,000 to support hospice services and ensure they remain completely free of charge to people with a life limiting illness, their families and friends.

The Mankada pottery venture is one of the many community based projects created by Merrill J Fernando's MJF Foundation, the charitable arm of Dilmah tea, which was founded on the philosophy of what Merrill coined, "Business as a matter of human service."

The project empowers a rural community in a remote and poor village close to the Uda

Walawe National Park in South Eastern Sri Lanka – providing employment and a source of income for many local women.

For the past two years a local master potter, Ajith Perera, has trained and guided the community in the art of pottery making. The results are exquisite items which are enjoyed throughout the world thanks to the support of Dilmah, whose generosity has brought them to New Zealand for the benefit of hospice.

Dilmah has been a supporter of hospices throughout New Zealand for the past 12 years. Each year they donate all the tea required by hospices around the country, as well as providing a sizeable donation to Hospice NZ to support awareness raising projects.

"The donation of pendants from the Mankada

project is doubly meaningful – the funds that hospices will generate from sales of these items will go directly into supporting people using our services, whilst also supporting and empowering the women of the village back in Sri Lanka. What wonderful benefits from such a generous gift" explains Mary Schumacher, CEO of Hospice NZ.

Look out for these beautiful items for sale for just \$5 at Arohanui Hospice shops in Palmerston North, Feilding and Levin. All purchases made at these outlets support hospice services provided by Arohanui Hospice as well as the village communities of South Eastern Sri Lanka.

Pendants and tea bag holders are also available online from arohanuihospice.org.nz



Vintage items up for grabs

Volunteers and staff at the Palmerston North Hospice Shop are frantically getting ready for the upcoming annual Heritage Sale.

This year will be the fifth year the sale has been held, and each year it gets bigger and better.

Vintage items are donated by people in the community and can include books, jewellery, china, crystal, retro and vintage clothing, furs, hats and shoes. This year a pianola has been donated, which is expected to attract a generous amount of interest.

Shop Manager Pam Roelants says she has seen plenty of interesting and unique items sold at the Heritage Sale in the past.

"We've sold some nice old sideboards, and I remember one year selling a unique and lovely carved dining table. It sold for \$600."

This year there is some good quality English fine china and some beautiful crystal – glasses, plates, vases and serving dishes. There's even two cuckoo clocks, and although they are not in working order, they will still be of interest to a collector or "someone who tinkers with clocks".

Most of the stock comes from Estates, Pam says.

"It's often from family members who have inherited things they don't want."

Up to 50 hospice volunteers will be working on the shop floor during the sale, and volunteers are

instrumental in sale preparations, which are already well underway.

Volunteers start setting up and displaying items three days prior to the sale, but keep everything hidden under large sheets until the day. Customers are urged not to peek!

Hundreds of customers are expected to be lining up outside prior to opening, Pam says. "They usually start queuing from 3.00pm, and then burst through the doors at 5.00pm like a tsunami."

The Heritage Sale starts on Thursday 6 October at 5.00pm, and runs through until Saturday at 2.00pm. People can drop off donated items right up to the day of the sale.

Yes, I would like to help others to gain the most from life.

Mr/Mrs/Miss/Ms First Name Surname

Address

Phone

Email

\$100 \$60 \$30 Other \$

Cheque enclosed Please charge my credit card

Mastercard Visa Amex

Card no.

Cardholder name

Expiry date / / Signature

Donate via internet banking to Westpac 03-0502-0414019-00. Please ensure you use your supporter reference number if you know it, along with the code N0911, so we may acknowledge your gift. Alternatively phone or email us to let us know you have credited our account.

Please return this form to:

Freepost 206743, Arohanui Hospice, PO Box 5349, Palmerston North 4441

- I would like to volunteer for Arohanui Hospice
- I would like to give regularly; please send a direct debit form
- Please send details on leaving a gift in my Will to Arohanui Hospice
- I have already left a gift in my Will to Arohanui Hospice

FRIDAY
January
1

Event

- Oct 6 Arohanui Hospice Shop Heritage Sale, 5.00pm**
Good quality vintage items for sale. Come and enjoy wine and cheese as the sale begins from 5.00pm Thursday 6 October. Sale continues until Saturday 8 October.
- Oct 28 Annual Black Tie Dinner & Charity Auction—The Regent on Broadway, from 6.30pm**
We're looking forward to this popular annual event, and so should you. Get your tickets early as this event sells out. Strictly limited to 220. Tickets are \$175 each.
- Nov 12 Irish International Ambrose Tournament, Buckley Golf Club, Shannon**
\$25 per person, teams of four. A fun day, starting from 9am. This is not an ordinary game of golf! Prize table over \$2,000. Prepaid entries to Julie Cargill 06 363 7373 or John McKenzie 06 362 7669.
- Nov 14 Levin Golf Club 9-Hole Tournament**
Make up a team or just join in the fun on the day. For further details contact Ngaire on 06-368 6189 or Levin@golf.co.nz. \$10 entry.

SATURDAY
January
2

Diary

- Nov 18-19 Hearts and Homes**
Stunning homes in the Manawatu will be open for viewing from 9.30am to 6.00pm. Purchase tickets online at www.heartsandhomes.co.nz
- Nov 19 Cross Hill Gardens Country Fair, Kimbolton**
Superb selection of quality stalls. Entry \$10 adults, children under 16 free. Visit www.crosshills.co.nz
- Nov 27 Volunteers' Luncheon**
Annual luncheon to thank the hundreds of volunteers who gift their time to Arohanui Hospice. This year's mystery location will be revealed on the day!
- Dec Light Up A Life Remembrance Christmas Trees**
These Christmas trees give people an opportunity to express their feelings and thoughts for a loved one who has passed away. For a gold coin donation people can fill out a card and place it on a Remembrance Tree. The trees will again be situated in The Plaza and Downtown (Palmerston North), Rangitikei Club (Feilding) and in the Levin Mall.

Visit www.arohanuihospice.org.nz for more details



hearts+homes xx
A CHARITABLE EVENT

Join us for a unique celebration of life and style when you visit our beautiful homes in the Manawatu.

NOVEMBER 18/19
IN SUPPORT OF
AROHANUI HOSPICE.

Purchase your tickets online at
www.heartsandhomes.co.nz

**AROHANUI HOSPICE SHOP
HERITAGE SALE**

Starts **THURSDAY 6 OCTOBER**
5.00 to 7.00pm

Enjoy wine & cheese

Quality vintage items for sale: jewellery; china; crystal; retro & vintage clothing; furs; hats; shoes ... & more

Continues
Friday 7 October, 9.00 to 5.00pm
Saturday 8 October, 9.00 to 2.00pm

Where **AROHANUI HOSPICE SHOP**
285 Rangitikei Street, PN
PH 356 1960



Thank you to you all ..

The list of individuals, groups and businesses we wish to acknowledge has grown long, thanks to the generosity of our community. We feel we can better thank you all via our website at www.arohanuihospice.org.nz. Why not visit it now.

Management

Chief Executive: Clare Randall • Director of Palliative Care: Dr Simon Allan • Director of Clinical Services: Ann Fowler

Trustees

Roger Clausen QSM (Chairman) • Dr John Crowley • Ross Hadwin • Rod McKenzie Mary McKenna • Tim Mordaunt NZQM • Paul Rieger QSM • John Freebairn • Barbara Cameron • Dr Esther Willis • Charlie Pedersen • Minutes Secretary, Jillian Cooksley

Patrons

Sir Mason & Lady Arohia Durie

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