Troubleshooting

SCREENS	DESCRIPTION	IMPLICATION/ACTION
Press YES to Resume No for New Program/ (Syringe)	Something has occurred which has interrupted the current programme (e.g. syringe displaced/power failure) so the device is prompting the user to their intention.	Pressing "YES": will continue current, interrupted infusion. Check/confirm infusion summary screens and press YES to restart current infusion. Pressing "NO": will programme a new infusion e.g. new syringe and or new patient. The pump will calculate the volume of the syringe and based on duration required will start a new programme.
Pump paused too long	Pump has been left in STOP mode (on hold) for 2 minutes.	Either: start the infusion, continue pause or turn the pump off.
Low battery	Alert: Battery is almost depleted.	Prepare to change battery.
Near end (nearly empty)	Alert: Infusion will end soon.	Prepare to change syringe or turn pump off.
End battery	Alarm: Battery is depleted.	Change battery.
End Program	Alarm: Infusion is complete.	Close down or start new infusion. (Pump will default to KVO program me if set).

Syringe displaced, check syringe	Alarm: One or more of the syringe detection sensors is not detecting.	Check the syringe and re-seat as necessary.
Occlusion/syringe empty. Check line and syringe. Press YES to confirm	 Alarm: Patient access device blocked Clamp on the infusion line Tubing occluded Pump has reached the minimum travel position 	 Flush or replace device/SC site Release the clamp Clear the occlusion Turn pump off and manage with PRN's
Near System error. Press and hold INFO for details. If problem persists, send pump for service	Alarm: System error	 Pressing INFO key will display the reason for the alarm and give advice for correction, if applicable. If correction not possible: Remove pump from use and turn power off Return to technical department or CME McKinley Include explanatory note of the error code and a brief description of the problem
Keypad locked	To activate or deactivate the keypad lock.	Press and hold information button for approximately 5 seconds.

TURNING OFF A S/C PUMP

When turning off a s/c pump which you wish to resume at the current regime, you MUST press the STOP button BEFORE pressing the on/off button.

If you do not do this, the pump must be redrawn to obtain the correct mls/hr.



